



# CLAHR CBITE

Brokering Innovation Through Evidence

May 2019

Scoping for end-of-life specific learning and development needs of clinical and non-clinical staff



**The National Institute for Health Research Collaboration for Leadership in Applied Health Research and Care (NIHR CLAHR) Greater Manchester is a partnership between providers and commissioners from the NHS, industry, the third sector and the University of Manchester.**

We aim to improve the health of people in Greater Manchester and beyond through carrying out research and putting it into practice.

## What was the aim of the project?

We are working collaboratively with Pennine Care NHS Foundation Trust to identify the end-of-life care learning and development needs of their local community, primary and palliative / end-of-life care workforce. To achieve this, a baseline assessment of the current levels of confidence and perceived skills to deliver end-of-life care will be performed. In doing so, we will work closely with Pennine Care NHS Foundation Trust to identify key areas for the workforce to improve the current level of end-of-life care knowledge and skills.

Aim:

- Understand about the level of awareness, knowledge and skills staff currently hold about end-of-life care.

- Identify the learning and development needs of the workforce.
- Perform a gap analysis to identify potential areas for improvement and work with Pennine Care NHS Foundation Trust to identify suitable end-of-life specific learning opportunities to address areas of need.

### What did we do?

Participants will be identified in consultation with Pennine Care NHS Foundation Trust and the Oldham end-of-life partnership group. We will use a survey to collect data; this will be available in both electronic and paper formats to ensure that we do not alienate certain groups of professionals. The data will be analysed and benchmarked against local and national end-of-life guidelines; we will feed this back to the professional groups and work with Pennine Care NHS Foundation Trust to look at opportunities around their end-of-life training provision.

### What next?

The responses provide the local end-of-life steering group with a baseline assessment of the current perceived confidence and knowledge around end-of-life care, and allow areas of less confidence to be targeted in training and education planning.

Future work includes a follow-up with this population, and roll out of the survey across the North West region.

Expected benefits:

- A baseline of current end-of-life care knowledge and skills of staff
- Improved targeted provision of educational resources for the workforce
- A survey which can be used to ascertain end-of-life knowledge and skills of staff

### Why is it important?

The End of Life Care Strategy (2008) outlines, caring for people at the end-of-life is one of the most important and rewarding areas of care, and healthcare staff having the relevant knowledge and skills is immeasurably satisfying to the family. Yet only a limited number of health and social care professionals have had a sufficient training around all aspects of end-of-life care.

### Who did we work with?

[Pennine Care NHS Foundation Trust](#)

### What is NIHR CLAHRC GM?

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### Find out more

[www.clahrc-gm.nihr.ac.uk/projects/end-of-life-skills-audit](http://www.clahrc-gm.nihr.ac.uk/projects/end-of-life-skills-audit)

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